

## Volunteer Role Description

### Volunteer Moderator

**Location:** UK Wide (home-based)

**Time commitment:** Flexible - approximately 4 hours across the week

### About Bowel Cancer UK

We're the UK's leading bowel cancer charity. We're determined to save lives and improve the quality of life of everyone affected by bowel cancer. We support and fund targeted research, provide expert information and support to patient and their families, educate the public and professionals about the disease and campaign for early diagnosis and access to the best treatment and care.

### Role summary

Our online communities connect people affected by bowel cancer, enabling them to give and receive support on a number of topics. As a volunteer moderator, you'll use your experience and knowledge to make our forum a safe and welcoming place.

The volunteer for this role must have experience of bowel cancer, either as a patient, or as a close friend or family member of a patient.

We welcome applicants from a wide variety of backgrounds and communities, including volunteers who speak a second language.

### What does this volunteer role involve?

- Using your experience of bowel cancer to support others, join in discussions and signpost members to appropriate sources of support
- Ensuring our forum is welcoming to all and that members follow our community rules
- Sharing ideas and concerns with staff and fellow moderators
- Attending regular moderator catchups with staff and other volunteer moderators

### What experience do you need for this volunteer role?

- Experience of using online communities

- Able to communicate with people from a wide variety of backgrounds
- Ability to provide appropriate support and to ask for help when needed
- Access to your own computer or mobile device and confidence in using it to access online communities

### **What training and support will we provide?**

- An introduction to the charity and how your role contributes to what we do
- An induction to bowel cancer including awareness, symptoms and treatment
- Comprehensive training on how to moderate our forum
- Being partnered with an experienced moderator buddy to help you settle in
- Regular moderator catchup meetings
- Regular group clinical supervision support sessions with our nurses
- Regular volunteer newsletters, updates and events

### **References and Disclosure and Barring Service (DBS) checks**

This role will require volunteers to provide details of two referees, as well as undertake a DBS (criminal records) check. This is at no cost to you and your volunteer manager will provide you with further information on this process.

### **Any questions?**

If you'd like some more information or have any questions about this role, please email [onlinecommunities@bowelcanceruk.org.uk](mailto:onlinecommunities@bowelcanceruk.org.uk).

**To apply** for this volunteer role please complete an application form: <https://forms.office.com/r/R0KXWTaE7t>